

Parents & Carers Pack

14 Aug 2026, 1 min read

The policies that matter most when your child or young person joins Nudge Education — whether for a face-to-face intervention or an NEO online place.

NEO online specifics

- NEO Home-School Agreement — what we expect from each other
- Online Safety and Acceptable Use Policy
- How we use Artificial Intelligence
- Behaviour and Regulation Policy

Examinations

- Examination Venues Policy — where your child sits exams
- Examination Contingency Plan
- Appeals Procedure — challenging a mark, entry or access arrangement

Safeguarding and welfare

- Child Protection and Safeguarding Policy
- Trauma-Informed Practice Policy
- SEND Policy

How we operate

- Admissions Policy
- Attendance Policy
- Complaints Policy
- NEO Appeals and Complaints Policy
- NEO Withdrawal Policy — notice, fees and how we support a move on
- NEO Terms and Conditions for Parents and Carers — the contract between us
- Equality, Diversity and Inclusion

Your data and your rights

- **Privacy Policy — Parents & Students**
- **NEO Privacy Notice for Learners** — written for young people to read themselves
- **How to request your data (SAR)**