

Commissioner Pack

14 Aug 2026, 2 min read

The complete set of documents Local Authority commissioners need when procuring a place at Nudge Education — face-to-face or NEO online.

Operating entity

- **Nudge Education Ltd** — Company Number 10192753
- Registered office and contact details: see **Nudge Education Framework Agreement**

Provision options

Provision	Mode	Audience	Status
Nudge Education face-to-face interventions	1:1, in-person	Learners across UK	Live
Nudge Education Online (NEO)	Fully online	Learners 11–18	Launching September 2026

Core compliance set

Safeguarding

- **Child Protection and Safeguarding Policy** (NEO addendum included)
- **Practitioner Lone Working Policy** (NEO addendum included)
- **Managing Allegations Against Staff Policy**
- **Safer Recruitment Policy**
- **Safer Recruitment Letter of Assurance**

Provision

- **Admissions Policy** (NEO addendum included)
- **Attendance Policy & Procedures** (NEO addendum included)
- **SEND Policy** (NEO addendum included)
- **Practitioner Code of Conduct**
- **Trauma-Informed Practice Policy**

Health, safety, and learner welfare

- **Health and Safety Policy** (NEO addendum included)
- **Risk Assessment Policy**
- **Administration of Medication Policy**
- **Supporting Young People with Medical Conditions**
- **Personal & Intimate Care Policy**
- **Physical Intervention Policy**

Data protection

- **Data Protection and Information Security Policy**
- **Privacy Policy — Commissioners**
- **Privacy Policy — Parents & Students**
- **Privacy Policy — Web Users**
- **SAR Request Policy**
- **DPIA Form (template)**

Quality and assurance

- **Quality Assurance Policy**
- **Fair Assessment Policy**
- **Carbon Measurement and Reduction Policy**
- **Equality, Diversity and Inclusion Policy**
- **Complaints Policy**
- **Whistleblowing Policy**

NEO online provision specifics

- **Online Safety and Acceptable Use Policy**
- **Artificial Intelligence Policy (Diamond Standard)**
- **Teaching and Learning Policy**
- **Behaviour and Regulation Policy**

- Appeals and Complaints Policy
- Withdrawal Policy
- Privacy Notice for Learners
- Examination Venues Policy
- Examination Contingency Plan
- Appeals Procedure (examinations and assessment)

Procurement documents

- NEO Terms of Business — Commissioned Placements
- Framework Agreement (Sept 2025+)
- Evidence of Insurance